



*Keep in the know about all things Buurtzorg!*



**From the Buurtzorg Britain & Ireland  
team**

It's been another busy and productive year for Buurtzorg Britain & Ireland as we've begun work within the hospice movement, reablement services and hospitals, as well as continuing our projects in NHS community nursing, social care and social housing. Read on for some detail, and give us a shout if you'd like a chat about how we could work with you.

And 2023 is set to be even more exciting and varied, as we develop an exciting new digital platform initiative with our partners Sitekit – watch this space for details soon – and build our new Humanity at

the Heart online community of practice. See below for how to join up.



*The graduates from the first cohort of Thistle Foundation's innovative Academy, with CEO Mark Hoolahan and tutor Heather Simmons*

**Community nursing** and **home care** remain at the heart of our commitment to great services, happy professionals and more sustainable resource use. Here's a great [piece](#) from nurses in the teams at **Guy's and St Thomas's NHS Foundation Trust**, and here's [another](#) about our work with the **Thistle Foundation** in Scotland.

But this year we've also expanded our social housing work with [DIN](#) (Disruptive Innovators Network), begun working with [Dorothy House](#) hospice and even supported the pathology department of [Hampshire Hospitals NHS Foundation Trust](#) to support their professionals to work with greater freedom and responsibility.

In social care, we've begun programmes of work with [Blue Angel Care](#), [Gheel Autism Services](#) and continued to support the [Great Care Coop](#) start-up in Dublin. We're very excited about our new venture with Sitekit to create a Buurtzorg-inspired digital platform – more details soon.



With the **Transforming Integrated Care in the Community (TICC)** project drawing to a close, October brought together all of the TICC partners and a very interested audience for the final conference.

Buurtzorg's founder, **Jos de Blok**, opened the morning session with an introduction to Buurtzorg, its history and why they wanted to be involved in the project.

TICC partners went on to share their experiences of the 4 year project, including:

- the achievements
- the barriers & challenges
- the solutions

There was some great discussion and importantly about the **legacy** of the project and what it could mean for health and social care in the future.

If you weren't able to make the conference you can view the recording using the link below.

#### **What's next?**

The project will be concluded with a final report and a blueprint, which will be published in the New Year and we will of course share links to it in our next newsletter and you'll be able to access it from our website too.

Watch TICC final conference recordings ►



**Helping boroughs think differently about social care delivery**

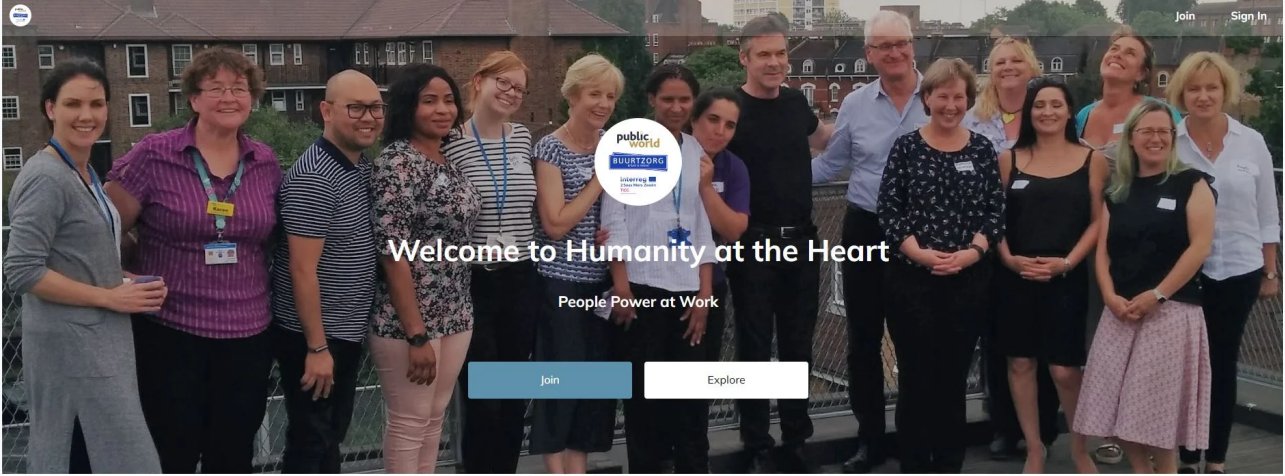
## **New Service Models in Adult Social Care**

Last month we joined LOTI for their innovation day at London City Hall, which saw adult social care professionals and their third and private sector partners come together to explore the possibility of developing new service models.

Participants learnt about and were supported to think about radical new approaches to meeting social care needs. The focus was on delivering better outcomes in more sustainable ways over the long term, using all the tools, approaches and methods that are available in the internet era. The event will be followed by a £200k innovation fund to incentivise, select and pilot the most promising ideas for new service models.

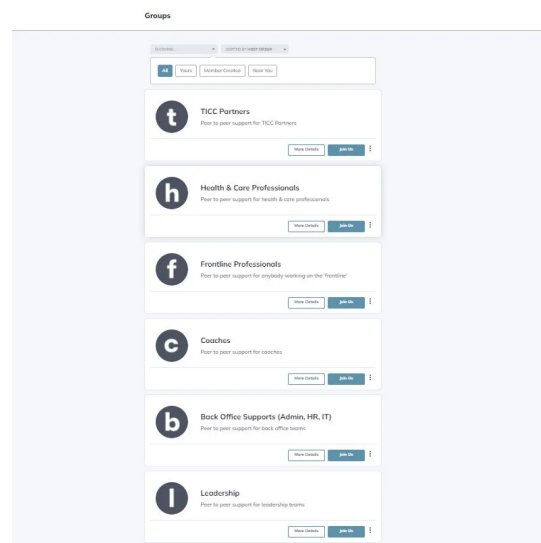
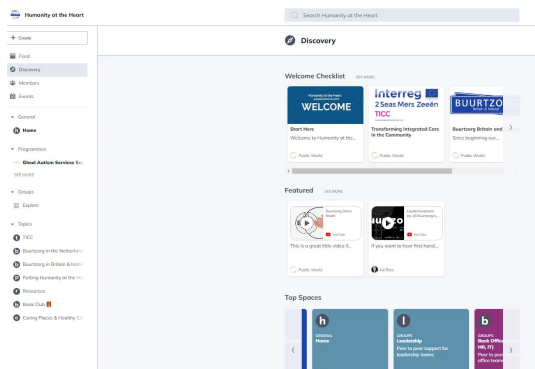
[Read more](#)

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## About

Humanity at the Heart is a safe space for the ever-growing community of professionals, practitioners and organisations who are involved or interested in the TICC project or who are curious about, interested in or are using the Buurtzorg principles to change the way they work.



**An exciting new platform...**

# Humanity at the Heart Community Site

We're very excited to let you know that we have a new community site – **Humanity at the Heart**. It's a safe space for the ever-growing community of professionals, practitioners and organisations who are curious about, interested in or are using the Buurtzorg principles to change the way they work.

Whether you work in health and social care or any other service, if you're interested in knowing how the Buurtzorg model can help you to produce great outcomes and enriched jobs in sustainable ways through self-managed teams, then you're in the right place.

It's completely **free to join** and a place where we can:

- learn from and with others
- share each other's experiences, achievements and challenges
- find the answers to our questions

There's also a **really handy app** that allows you to easily join in the chat, access resources and ask questions. This new platform allows us to create a much better user experience than our previous community site allowed for.

We've invested in this site because it really means a lot to us to be able to **provide this space where we can all come together** and we do hope you will join us there.

You might be interested in just one principle you've heard about and using that within your workplace or you might be looking for significant organisational change inspired and informed by **Buurtzorg's spectacularly successful model of self-managed team work**.

Wherever you are on your journey, this community will offer invaluable help. From inspiration to information, and from making the change to sustaining it.

We welcome you to our community and look forward to getting to know you!

Join the community

**We'll be back on the 9th January. Meanwhile, please feel free to share this newsletter and rest well over the holiday.**

**Here's to a healthy and happy 2023!**

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